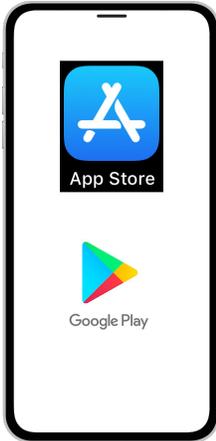


# Download the SmartHub App and Register Account (Mobile)

STEP 1



On your mobile device open your app store application.

STEP 2



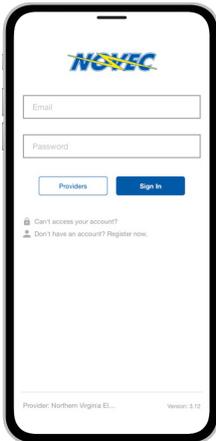
Search for **MyNOVEC** and look for the MyNOVEC icon. Follow the instructions to install the app on your device.

STEP 3



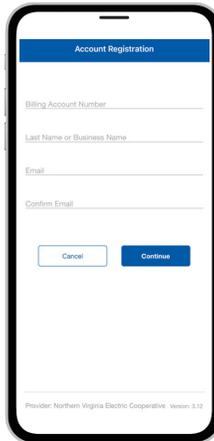
Once the app installs, tap the MyNOVEC icon on your device to open the app.

STEP 4



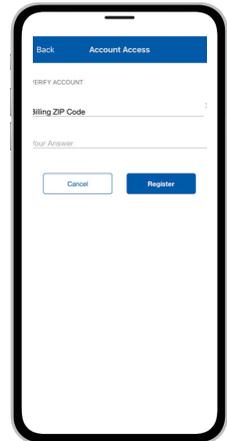
From the MyNOVEC login screen, look for the link that says **Don't have an account? Register now.**

STEP 5



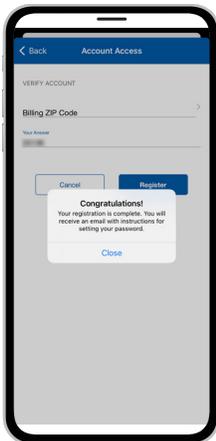
Fill out the registration form completely and tap the **Continue** button.

STEP 6



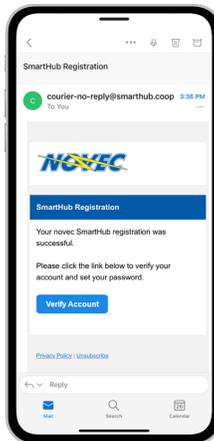
On the security check screen, answer all of the security questions and tap the **Register** button again.

STEP 7



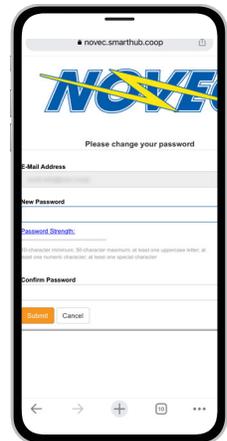
After you click the **Registration** button, you will receive an email that will ask you to **Verify Account.**

STEP 8



Open the email and tap on the **Verify Account** button.

STEP 9

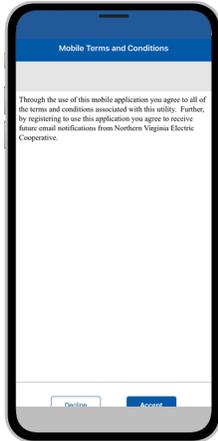


The next step will ask you to set your new password on your account. Type your new password in twice and tap **Save.**



# Download the SmartHub App and Register Account (Mobile)

**STEP 10**



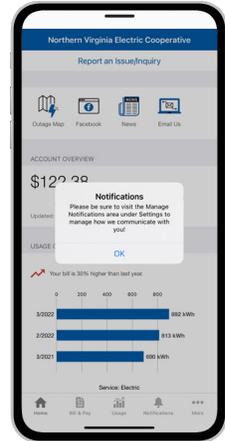
During your first log in, you may be asked to accept our terms and conditions. Tap the **Accept** button to do so.

**STEP 11**



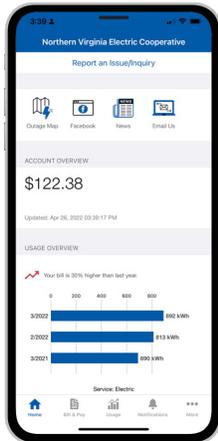
If you would like to activate Paperless Billing move the Activate Paperless Billing slider to the right and tap Save.

**STEP 12**



You'll be reminded to visit the **Manage Notifications** area under Settings to manage how you receive communications from us.

**STEP 13**



Congratulations! You have successfully installed the app and registered your MyNOVEC account!