

August 2014

Attend, Vote, and Win! Annual Meeting Next Month

Don't miss NOVEC's Annual Meeting on Wednesday, Sept. 17 at 6 p.m. Held at Battlefield High School — 15000 Graduation Drive, Haymarket, 20169 — the meeting features a pasta dinner, NOVEC informational booths, Co-op business meeting, board of directors elections, and door prizes.

Board of Directors Elections

This year, two board of directors seats are up for election. In district 7 (Prince William County: Dale City/northern Montclair) Manley Garber is running for re-election. In district 1 (Fairfax County: north of Centreville, and Loudoun County: South Riding) incumbent Cynthia Gilbride is running against new district 1 board candidate, Brent George.

Door Prizes

Customers will want to stay until the end of the meeting for a chance to win one of these, and many more, door prizes:

- **Grand Prize** – Toshiba touch-screen laptop with 4GB memory, Intel Windows (ENERGY STAR)
- Emerson 32" LED/HDTV (ENERGY STAR)
- Kobalt 13 amp 21" electric mulcher/lawnmower
- Royal crosscut heavy-duty shredder
- Keurig mini-plus coffee maker
- Kindle Fire HD 8GB
- George Foreman indoor/outdoor grill

Proxy Voting

Customers who can't attend the annual meeting may vote by proxy, with information on this process arriving via mail in late August/early September. Those voting by proxy are also eligible to win door prizes, including the grand prize of a Dell Venue 8 Pro Tablet with Intel Atom processor, 2GB memory, Windows 8.1, and Microsoft Office Home and Student 2013.

Food Collection

NOVEC HELPS — Hands Engaged in Local Public Service — will collect food for less fortunate people living in the NOVEC community. Please consider bringing a non-perishable food item to the annual meeting.

For More Information

In late August/early September, customers will receive meeting information via mail. In addition, you can find more details about the annual meeting, at www.novec.com/annualmeeting.

EZ-Pay to Debut Next Month

In September, NOVEC will replace its Speedpay payment option with a new system called EZ-Pay. Like Speedpay, the new system allows customers to make one-time payments using a credit card, debit card, checking, or savings account. EZ-Pay is fast and easy to use and there is no need to register an account.



Online or on Your Mobile Device:

- Simply select the EZ-Pay option and enter your account information.
- Enter the amount and your payment information.

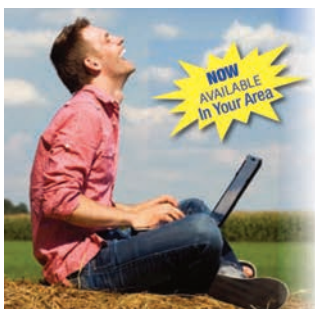
It's that easy! You will then receive an email confirmation of your payment.

By Phone:

- Call NOVEC at 703-335-0500 or toll free 1-888-335-0500.
- Select option 2 to pay your bill and then press 2 for EZ-Pay.
- Follow the prompts to enter your account number and zip code.
- Follow the prompts to enter the amount and your payment information.

EZ-Pay is available in both English and Spanish. The system will accept either ATM/debit (STAR, NYCE, PULSE, ACCEL, MasterCard or Visa), or credit cards (Mastercard, Visa, Discover, or Diners Club). Payments received before 2 p.m. Eastern Standard Time will be credited the next business day.

As with Speedpay, the same fee of \$2.45 per transaction will be charged by KUBRA — NOVEC's payment processor — for use of the EZ-Pay service. There is a \$2,000 maximum per transaction. Any payments greater than \$2,000 will require multiple transactions, and the \$2.45 fee will apply to each EZ-pay transaction.



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 Amazingly fast internet is here!

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Promotional price of \$29.99/mo valid for 90 days, and after 90 days reverts to regular monthly price of \$49.99/mo. Offer expires 09/30/2014. Activation Fee may apply, call for details. Service not available in all areas. Minimum 24 month commitment term. \$9.99/month equipment lease fee. Actual speeds will vary. Use of the Exede service is subject to data transmission limits measured on a monthly basis. Exede is a service mark of ViaSat, Inc. All offers available for a limited time and may be changed or withdrawn at any time. Offer not available in all areas, call for promotional offers in your area.

Starting as low as

\$29⁹⁹/mo

FREE Installation
FREE Equipment
Limited Time Offer

If We Can't Find It, We Can't Fix It!!

For NOVEC to keep the power on, or to restore power during outages, staff must be able to locate the problem quickly. When NOVEC builds the electric-distribution system infrastructure, all equipment is placed in easily accessible and visible locations. New electrical rights



This shed is in violation of NOVEC's right-of-way policy because it blocks access to the overhead power line.

of way are constructed with all obstacles removed, leaving high-voltage overhead lines with 30-foot wide easement areas, and underground lines with 15-foot wide easement areas.

Customers often create unintentional obstacles that delay NOVEC's repair and maintenance work. The NOVEC easements on your property through which power lines pass prohibit practices that can contribute to power-restoration delays. Please follow the guidelines below.

Overhead right-of-way easements (30-foot wide area under power lines):

- If fences must cross right-of-way areas, the crossing must be perpendicular to the power line, and have at least a 10-foot wide gate.
- A NOVEC lock must be attached to any locked gate.
- No new trees of any type may be planted in the easement area.
- Any trees planted or growing into the easement area may be removed or trimmed at any time.
- No immovable structures are allowed within the easement area.
- NOVEC vehicles must be allowed to drive in easement areas at any time, without prior approval.

Underground right-of-way easements (15-foot wide area above power lines):

- Call MISS UTILITY at 811 before digging — it's the law.
- Do not "hide" green NOVEC boxes with trees and shrubs, keep all plant material at least 10 feet away from the boxes.
- NOVEC vehicles must be allowed to drive in easement areas.
- No new trees or shrubs may be planted in the easement area.
- Any trees planted or growing into the easement area may be removed or trimmed at any time.

For More Information

For more information about what is and is not permitted within a NOVEC easement on your property, contact the right-of-way department at rightofway@novec.com, or 703-392-1633 or 703-392-1661.

Congratulations!

Congratulations to Ms. Lynne Richardson, of Centreville. She won this quarter's new customer survey drawing, and received a \$25 Lowe's gift card.

PCA Credit Means Savings For Customers

For the third consecutive year, NOVEC customers are receiving a monthly credit on their electric bill. The credit of more than half a cent per kilowatt-hour will be applied to every kWh you purchase for the remainder of 2014.


The PCA credit is the direct result of improved operating efficiencies and the NOVEC power supply team's procurement of energy at favorable rates. As an owner of the business, when the Co-op saves on power costs, you benefit. That's something we call "The Cooperative Difference!"



Holiday Office Closure

Labor Day - Monday, September 1
To report outages, call 703-335-0500
or
toll-free 1-888-335-0500.

TODAY'S FORECAST: BRIEF SHOWERS POSSIBLE



Set your electric water heater thermostat to 120 degrees to save energy and money.

Lower your costs by reducing your time in the shower. In addition to saving energy and money, you'll have more time to play. You'll even save water, too!

NOVEC
Helping You Save

www.novec.com/useitwisely

NOVEC is an equal opportunity provider and employer.