

Two Directors Re-elected at Annual Meeting



Wade House

At last month's annual meeting, NOVEC customers re-elected two members to the board of directors — Wade House in district 5 representing Prince William County, south of Route 29 to Route 234, and Ann Wheeler in district 4 representing northwestern Prince William County, Sudley/Bull Run Mountain. Both will serve four-year terms.

State-of-the-Cooperative

During his state-of-the-Cooperative address, president and CEO Stan Feuerberg announced NOVEC continues to hold on to the title of most reliable electric utility among the seven utilities in the Washington, D.C., region for the 17th consecutive year and was ranked third highest in overall customer satisfaction in the annual J.D. Power and Associates' residential study of the 137 largest electric utilities in the U.S.



Ann Wheeler

"Reliability is no accident. We employ more and more computer technology and our productivity is among the highest in the industry," Feuerberg said.



NOVEC employees welcome customers to annual meeting.

Feuerberg also said NOVEC's new service center near Evergreen Mills in Loudoun County, scheduled to open in early 2017, will help the Co-op better serve customers in the northern portion of NOVEC's 651-square-mile service territory.

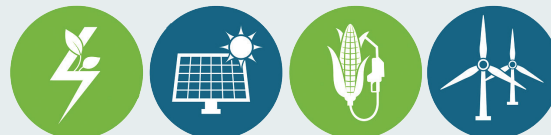
Line Technician Recognized for Heroic Actions

During his address, the president and CEO emphasized how much importance the Co-op places on safety training, including cardiac pulmonary resuscitation instruction. He called to the stage Journeyman Line Tech Nick Reckmeyer and showed a news report from WJLA-Channel 7 about Reckmeyer using the CPR skills he learned at NOVEC to save a man who had collapsed on a street near Reckmeyer's home. After the news video, the audience erupted into applause and gave Reckmeyer a standing ovation.

USDA Announces New Grants for Rural America

The United States Department of Agriculture is offering Rural Energy for America Program (REAP) grants to rural small businesses, farms, and ranches for purchasing, constructing, or installing renewable-energy systems or energy-efficiency upgrades.

USDA will accept applications throughout the year, with competition deadlines on Oct. 31, 2016 and March 31, 2017.



A REAP grant will provide a 25 percent cash reimbursement of total-system costs, with a maximum grant of \$500,000 for a renewable-energy system and \$250,000 for energy-efficiency upgrades.

For more information, visit www.dr.usda.gov.



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Help Your Neighbors Stay Warm by Joining Operation Round Up®



With the generous support of NOVEC customers, the Operation Round Up® program helps our low-income neighbors stay warm during the coldest months of the year. All customer-owners are encouraged to participate in ORU.

For those who join ORU, the Cooperative will round up monthly electric bills to the next dollar. Therefore, if a customer's bill is \$69.74, NOVEC will 'round up' the amount to \$70 and the extra 26 cents will go into the ORU fund. Customers who participate donate an average of \$6 each year.

"Small acts of kindness will make ORU robust," says ORU volunteer council member and NOVEC customer, Jane Beyer. "Please consider signing up. While assisting our neighbors with needs when times are tough, we are in turn helping ourselves and improving our community."

How to Participate in ORU

Customer-owners may join ORU online at www.novec.com/oru1; by calling Customer Service, Monday through Friday, 7 a.m. to 6 p.m., at 703-335-0500, or 1-888-335-0500; or via email at oru@novec.com.

One-time donations may also be made by sending a check payable to NOVEC ORU in any amount to: NOVEC, P.O. Box 2710, Manassas, VA 20108.

How ORU Helps

After receiving donations, the ORU board – composed of NOVEC customers – sends donations to six local social-service organizations and these organizations then distribute the funds to qualifying low-income residents.

During the winter of 2015/2016, when the Northern Virginia region experienced one of the biggest snowstorms to ever hit the area, ORU provided \$46,000 to more than 400 needy families. NOVEC customers have contributed more than \$829,000 since the program's inception in 1997.

▶ Attention!

NOVEC has partnered with ElecTel Cooperative Federal Credit Union to provide an Energy Efficient Loan with rates as low as 3.99% APR for up to \$30,000 and terms up to 120 months. Please call 1-888-335-0500, ext. 1503 for more information.



Tip of the Month: Water Heating

Save energy and money by lowering your water heater thermostat to 120 degrees Fahrenheit. This will also slow mineral buildup and corrosion in your water heater and pipes.

Source: energy.gov

NOVEC

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www.NOVEC.com



Holiday Office Closures

Veterans Day — November 11 Thanksgiving — November 24-25

To report outages, call 703-335-0500 or 1-888-335-0500,
24 hours a day, seven days a week.

For additional information or to submit suggestions for future articles, contact: NOVEC Public Relations, P.O. Box 2710, Manassas, Va 20108 or email: communications@novec.com.



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