

Scan the QR Code for Quick Energy Analysis

Starting this month, residential customers who have had NOVEC service for at least one year will see a quick response (QR) code on their billing statement. When scanned with a smartphone, this QR code will provide access to a detailed analysis of the customer's bill as well as recommendations to save energy and money.

Customers who pay bills online through NOVEC.com have always had easy, one-click access to this billing analysis information. Now, customers who receive a paper bill will also have access to this special feature.

"We wanted to provide the same benefits our online customers were receiving to all customers," says Vice President of Public

For a detailed analysis of your bill and energy use either use this Quick Response (QR) Code or visit our website at www.novec.com



Max kWh Usage 1,301
Avg kWh Usage 855
Min kWh Usage 561

Using a smartphone to swipe this QR code on your monthly bill will reveal an energy analysis to help you save energy.

Relations, Mike Curtis. "We've always believed that having an accurate bill delivered to customers on time is one of the most fundamental components of our business." Curtis adds, "This is a way for us to provide customers with additional information to help them understand what goes into the numbers on their bill each month."

Customers can see how much the weather impacts their bill, or if there is something they can control — such as

the thermostat setting — to save energy.

In addition, customers can improve the accuracy of the analysis by entering details about their home through the online BillingInsights calculator. Visit www.novec.com/billinginsights, enter your account number, select a question, and complete the home profile.

Good News!

PCA Continues to Reduce Bills in 2015

As a member-owned cooperative, NOVEC is committed to controlling costs and purchasing electricity at the lowest prices available. And, as a regulated cooperative, NOVEC is not allowed to make a profit on the wholesale power the Cooperative purchases or generates for its customers. Therefore, when NOVEC makes a profit, it returns it to customers as a power-cost-adjustment (PCA) credit on their monthly bills. Because of the outstanding job done by NOVEC's power-supply team and the Co-op's commitment to cost control, the PCA has been a credit for the past three years.

Despite the devastating effects on wholesale energy prices caused by the polar vortices last January and February, the PCA will be a

small credit again in 2015. This PCA credit will help reduce customers' bills each month. The new adjustment rate is a credit of (\$0.00107) per kilowatt-hour.

NOVEC reduced rates for residential customer-owners by 4.5 percent in its last rate case. The reduction became effective in October 2010. That rate is still sufficient to meet the Cooperative's revenue requirements. *Bottom line: you are paying less for electricity than you were in 2009 when NOVEC took control of its power supply.*



Did You See Your CashBack Return?

Just in time to help with holiday spending, NOVEC returned \$1.40 million in CashBack to current customers who had service with NOVEC any time between 1993 and December 2013. The CashBack was given as a credit on December 2014 bills.



A total of \$6.55 million in CashBack was returned to NOVEC customers in 2014.

As a not-for-profit business, NOVEC reinvests capital margins to maintain, improve, and expand its electricity-distribution system. Because of the Co-op's strong financial position, the board of directors authorized the CashBack.

Combined with reduced rates and an ongoing power-cost-adjustment credit, the CashBack return was intended to make the holidays a little brighter. For more information about CashBack, visit www.novec.com/Customer_Services/cashback.cfm.

High School Students May Apply Now for Youth Tour

Attention NOVEC customers with high school students graduating in 2016 and 2017! If your child has an avid interest in government and politics and would like to visit Washington, D.C., and Richmond, Va., then have him or her apply for NOVEC's Youth Tour



program. This unique trip gives students the opportunity to explore D.C.'s museums, memorials, and monuments, as well as meet with members of Congress. Youth Tour delegates will also spend a day at the Virginia General Assembly in Richmond. Five students who receive electric power from NOVEC will be selected for the Youth Tour's all-expense-paid program.

Visit www.novec.com for additional information and to download the application, or e-mail a request to dsnellings@novec.com. **The deadline for applications is March 6.**



Heat up Winter

Heat up your winter by choosing NOVEC Energy Solutions as your natural gas provider. NES pricing allows homeowners to enjoy the same deals that large businesses receive.

Lock-in a low natural gas rate today before winter rates increase.

Learn more at www.novecenergysolutions.com | nes@novec.com | 1-888-627-SAVE (7283)



NOVEC is an equal opportunity provider and employer.



Apply Online for College Scholarship

The Cooperative is accepting applications for the NOVEC Scholarship Program from now through March 16, 2015. High school seniors in Fairfax, Fauquier, Loudoun, Prince William, and Stafford counties, and in The City of Manassas Park — where NOVEC provides electric service — may apply for \$1,500 scholarships. Since the majority of Co-op customers live in Prince William, Fairfax, and Loudoun counties, selection committees will award scholarships to two public school students in each of these counties. The committees will also award a single \$1,500 scholarship to a home-schooled or private school student. In addition, the overall top student will receive the \$1,500 Garber Scholarship.

The scholarship application and all required materials must be submitted no later than March 16, 2015. Visit www.novec.com/scholarships to access the scholarship information and application.

Unobstructed Rights of Way Equal Shorter Outages

NOVEC installs its electric system, including poles and power lines, in right-of-way areas that provide easy access for trucks and equipment. As time progresses and development encroaches into these areas, it is critical to maintain clear access to system equipment so that NOVEC crews can access overhead lines as quickly as possible. Obstacles that prevent crews from easily accessing power lines slow the power-restoration process.



Right-of-way areas must be kept clear to allow quick access to power lines for restoration or maintenance work.

It is much safer and efficient for crews to use bucket trucks to perform repair and maintenance work. They only climb poles as a last resort if bucket trucks can't get to the site. Therefore, please don't block access to power facilities.

Customers are not allowed to build fences, buildings, structures, or play equipment, nor plant trees or gardens in NOVEC rights-of-way. If a road is not directly adjacent to power lines, crews must be able to drive equipment down the power line corridor. Please don't block right-of-way areas at any time since electrical maintenance or outage repair work may occur day or night. NOVEC crews will remove obstacles in easement areas using whatever means necessary to expedite service restoration or repair.

For more information about right-of-way easements, visit www.novec.com/Safety/easements.cfm.



Holiday Office Closing

February 16: President's Day

To report power outages, call 703-335-0500 or 1-888-335-0500, 24 hours a day, seven days a week.

New Year Energy-Saving Resolutions

This New Year, why not make some energy-saving resolutions? Challenge yourself to implement these energy-efficiency improvements in your home:

- ⇒ For the best balance between comfort and energy efficiency, NOVEC recommends maintaining a temperature of 68 F for heating.
- ⇒ Insulate hot water pipes, especially if they are located in unheated spaces.
- ⇒ Check the air filters on your heating and cooling system monthly. Clean (if reusable) or replace as necessary.

⇒ Set your water heater temperature to 120 F.

⇒ Use compact fluorescent light bulbs wherever practical. They provide equivalent lighting while using 75 percent less energy, and will typically last 15 percent longer than incandescent light bulbs.

For More Information

For more energy-saving tips, visit NOVEC's [Helping You \\$ave](http://www.novec.com/save) web page at www.novec.com/save.



For additional information or to submit suggestions for future articles, contact: NOVEC Public Relations, P.O. Box 2710, Manassas, Va 20108 or email: pknight@novec.com. NOVEC is an equal opportunity provider and employer.

www.novec.com