

Annual Meeting Next Month!

Don't miss NOVEC's annual meeting on September 14 at Battlefield High School in Haymarket, Virginia. Members will have the opportunity to see Co-op displays, eat a complimentary dinner, hear state-of-the-Cooperative reports, ask questions, and—most importantly—vote for two board directors.

Vote

This year, members will vote for directors from District 4 (northwestern Prince William County, Sudley/Bull Run Mountain) and District 5 (Prince William County, south of Route 29 to Route 234).

District 4 Candidates

- William L. Parn
- Ann Wheeler

District 5 Candidate

Wade C. House

Door Prizes

After the meeting, each Co-op member will have the opportunity to take home one of these, and many more, door prizes:

- **Grand Prize – Vizio 48" LED HD 1080P Smart TV**
- Dell touch screen laptop w/ Microsoft Office
- Kobalt 40v 19" cordless mower
- CharBroil electric patio bistro grill
- Ninja Professional blender
- Amazon, Lowe's, MasterCard, and Visa gift cards



Vote by Proxy

Members who cannot attend may assign their vote by proxy. Proxy voting will be available online from the end of August until September 14 at www.novec.com by selecting the eProxy icon and following instructions. Those assigning their proxy are eligible to win prizes including an iPad Air, a 32" Samsung LED SmartTV, a Kindle Fire HD 8, and various gift cards.

For more information about annual meeting, visit www.novec.com/annualmeeting.

Summer energy efficiency: Reduce Your Laundry and Energy Loads

The average American household washes 400 loads of laundry per year. Washing and drying your clothes more efficiently can reduce your water and energy use significantly.

Clean up with these cost-saving laundry strategies:

- Wash clothes in cold water whenever possible
- Only run full loads
- Clean the lint filter after each dryer load
- Avoid drying heavy and lightweight materials together
- If your dryer is equipped with a moisture sensor, use it to prevent over drying

- Consider air drying clothes
- Inspect your dryer vent — consider having your unit cleaned professionally



For more long-term energy savings, consider replacing your old washer and dryer with new ENERGY STAR® rated models. ENERGY STAR qualified washers use about 37 percent less energy and more than 50 percent less water than standard models. ENERGY STAR certified dryers use 20 percent less energy than conventional models without sacrificing features or performance.

► Congratulations!

Mr. and Mrs. Ronald and Lisa Park of Ashburn won this quarter's new customer survey drawing and received a \$25 Lowe's gift card.



TODAY'S FORECAST: BRIEF SHOWERS POSSIBLE



Set your electric water heater thermostat to 120 degrees to save energy and money.

Lower your costs by reducing your time in the shower. **In addition to saving energy and money, you'll have more time to play.** You'll even save water, too!



Helping You Save

www.novec.com/useitwisely

NOVEC is an equal opportunity provider and employer.

► Attention!

NOVEC has partnered with ElecTel Cooperative Federal Credit Union to provide an Energy Efficient Loan with rates as low as 3.99% APR for up to \$30,000 and terms up to 120 months. Please call 1-888-335-0500, ext. 1503 for more information.

NOVEC Ranks High in Customer Satisfaction



The J.D. Power and Associates 2016 Electric Utility Residential Customer Satisfaction StudySM ranked NOVEC third highest in customer satisfaction among the 137 largest electric utilities in the U.S. NOVEC also ranked third within the cooperatives segment. Among the 8 utilities in the immediate region, NOVEC ranked first.

The Cooperative scored third nationally in the industry in power quality and reliability, price, communications,

and corporate citizenship. It scored in the top 10 in customer service as well as billing and payment. The research company based its findings on responses from more than 100,000 online interviews conducted from July 2015 through May 2016 among residential customers of the largest electric utility brands across the United States.

For this year's study, NOVEC is part of a newly designated segment composed of only cooperatives from throughout the nation that serve more than 100,000 meters. NOVEC serves more than 162,000 customer-owners.

Despite the region being hit hard by Winter Storm Jonas earlier this year, NOVEC received its highest score ever from its customers who participated in the J.D. Power study.

"Once again, the NOVEC team has done an outstanding job," said Mike Curtis, NOVEC vice president of Public Relations. "It is always rewarding to know that our customer-owners are well-pleased with the services they receive from their cooperative."



Tip of the Month: Mind Your Thermostat

Avoid setting your thermostat at a colder setting than normal when you turn on your air conditioner. It will not cool your home any faster and could result in excessive cooling and unnecessary expense.

Source: *energy.gov*

Holiday Office Closure

Labor Day — Monday, September 5 ► To report outages, call 703-335-0500 or 1-888-335-0500, 24 hours a day, seven days a week.



Don't let summer storms put you in the dark.

Take control with a whole-house power generator from NOVEC Solutions.

For more information, visit us at www.novec.com/ns or call 703-392-1503 or 1-888-335-0500, ext. 1503.



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For additional information or to submit suggestions for future articles, contact: NOVEC Public Relations, P.O. Box 2710, Manassas, Va 20108 or email: communications@novec.com.

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