



P.O. Box 2710, Manassas, VA 20108
 novec.com | 703-335-0500 or
 toll-free 1-888-335-0500

@novec @novec @novec_electric



Tip of the Month

Trim your holiday energy costs by choosing energy efficient LED lights. LED holiday lights use less energy and can last up to 40 seasons.

source: energy.gov

What's Current

NOVEMBER/DECEMBER 2019



WHERE:

Gainesville Technical Center
5399 Wellington Branch Drive
 (near the Route 29 and I-66 interchange)

WHEN:

Dec. 26-Jan. 13

Remove all decorations, metal ornament hooks, and light strings.

For more information, contact NOVEC's vegetation management department at 703-335-0500 or 1-888-335-0500, extension 1600, or vegetationmgmt@novec.com.

LOOK ON YOUR DECEMBER BILL FOR YOUR CASHBACK

NOVEC members will see a CashBack credit applied to their December bill — that means more money stays in your pocket. The board of directors voted to retire and return to NOVEC members approximately \$4.23 million from the Co-op's revenue margins.

What is CashBack?

Like any electric utility, NOVEC uses its revenue to operate, upgrade, and expand its electric system, and to restore power when outages occur. Because NOVEC is a not-for-profit business, any revenues that are over and above the cost of conducting business are returned to customers. It is through the CashBack program that NOVEC retires, or returns, a portion of customers' allocated margins. Learn more at novec.com/cashback.

HOLIDAY OFFICE CLOSURES

Monday, Nov. 11, 2019

Thursday and Friday, Nov. 28-29, 2019

Tuesday and Wednesday, Dec. 24-25, 2019

Wednesday, Jan. 1, 2020

The System Control Center is staffed 24 hours a day, seven days a week, even on holidays. To report outages, call 703-335-0500 or toll-free 1-888-335-0500.

JOIN OPERATION ROUND UP®

Help low-income Co-op members stay warm this winter by participating in Operation Round Up.

“It’s hard to believe anyone in wealthy Northern Virginia struggles to pay household bills, but many do,” says Ashley Arnold, ORU administrator. “By contributing an average of 50 cents every month, you can help an elderly neighbor, a young person, or a single parent who has to choose between food and electricity.”

ORU participants allow NOVEC to round up their monthly electric bills to the nearest dollar. For example, if a bill is \$64.73, NOVEC will round it up to \$65. Since NOVEC takes care of all administrative costs, the extra 27 cents goes into the ORU fund. The ORU Advisory Committee distributes money from that fund to social service agencies.

ORU donations are sent to:

The Salvation Army in Loudoun, Fairfax, and Fauquier counties

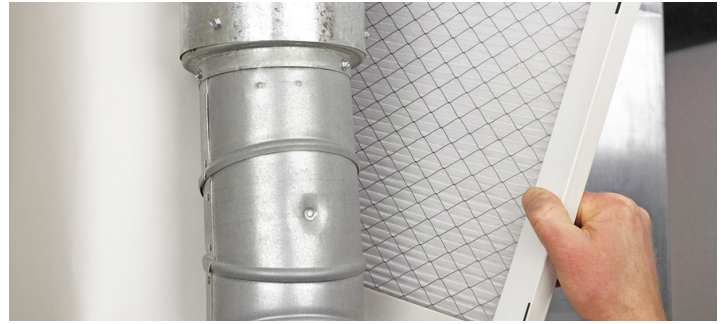
Action in Community Through Service (ACTS), Prince William County

Independence Empowerment Center, Prince William County

Western Fairfax Christian Ministries, Fairfax County

These organizations then distribute funds to NOVEC members who qualify for assistance.

Sign up at novec.com/oru or call our Customer Care Center at 703-335-0500. One-time donations are also accepted — send a check payable to NOVEC Operation Round Up to: NOVEC ORU, P.O. Box 2710, Manassas, VA 20108.



LOWER YOUR WINTER ENERGY BILLS

Use these cold weather energy-saving tips to help you save money this season:

- ❄️ Replace or clean your air filters to help your system operate more efficiently.
- ❄️ Open curtains or blinds on sun-facing windows to allow in light and heat.
- ❄️ Seal air leaks around windows and doors with caulk or weatherstripping.
- ❄️ Keep vents unobstructed by furniture or pet beds.
- ❄️ Block cold air from outlets and switchplates with insulating foam pads and plug inserts.
- ❄️ Close fireplace flue dampers and glass doors when not in use to keep heated air from escaping up the chimney.
- ❄️ Use a programmable thermostat to automatically lower the set temperature when you are out of the house, and raise it just before you return home.

DON'T GET LEFT IN THE COLD

Stay warm when the next winter storm strikes. Keep your power on and your family safe with an automatic standby generator.



Call today for a FREE quote

703.423.0066 | novecsolutions.com/generators